

What will school do?

I Can:

- ⇒ Invite you into school to meet with me, and or other professionals, for a primary discussion
- ⇒ Listen to you and your child in order to identify the correct level of support for the issues raised
- ⇒ Provide specific support, through discussions or training opportunities, such as guidance on behaviour strategies or structured systems and support tools used within the school setting
- ⇒ Make a referral to outside services (if applicable). These include:
 - * School Nurse
 - * Bereavement Services
 - * Mediation
 - * Counselling
 - * Parenting Programme
 - * Children's Centres
 - * Early Help



What do you need to do?

You should be willing to:

- ⇒ Attend an initial meeting to discuss any problems or issues that you may be experiencing
- ⇒ Be willing and accept school support
- ⇒ Be committed to working towards achieving the agreed target/end goal
- ⇒ Attempt new ways of working with your child at home

For Professionals

I am here to liaise directly with professionals and outside services, with parental consent.

I can:

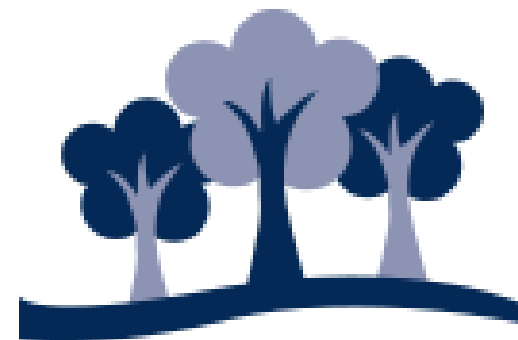
- * Provide a room in school to hold school meetings
- * Co-ordinate information sharing, where agreed
- * Arrange and attend meetings as a school representative
- * Collaborate and share best practices

PALACE WOOD PRIMARY SCHOOL

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Palace Wood
PRIMARY SCHOOL



Family Liaison Officer

Mrs Amie-Jane Bryer



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For Parents/carers

My name is Mrs Amie-Jane Bryer and I am the Family Liaison Officer for Palace Wood Primary School.

My role within school is to support parents in providing an engaging and positive link between home and school.

I also help to support the children in school with any emotional support that they may need.

This may be through play, art, games, reading stories or just being a listening ear to anything they are finding tricky.

I am here to listen and support you non-judgementally, by offering confidential support and advice, where needed.

Please contact me with any concerns or worries you may have; the sooner we know about a worry or concern the more positive difference we can make together!



Aims



To provide support and advice to parents/carers that creates and ensures a consistent approach between home and school :

- * To work in partnership with parents/carers throughout your child's time at Palace Wood
- * To enable and empower parents/carers to support their child with all aspects of their learning and emotional well-being
- * To provide a safe environment where parents/carers feel they can speak openly, without judgement in a confidential space
- * To foster and maintain good relationships between home and school

What does a F L O do?

Transition — Support for you and your child whilst transitioning to school and throughout their school years.

Attendance — Support for you and your child coming to school. At Palace Wood Primary we consider 'good' attendance to be 100%.

Signpost service — Providing information relating to recommended external services to meet a specific need.

Emotional support — Offer the children in school emotional support, through play, art, games or stories. I can help children to understand their feelings and how to manage these emotions.

Meetings — Attending meetings alongside parents and carers, as a school representative.

Parenting and behaviour — Support to identify and address any behaviour concerns at home.

